

# Empowering Identity Security with EduServIT's Ping Identity Training

## Introduction

In the evolving landscape of information security, organizations are under constant pressure to secure their digital assets while enabling seamless access. This case study highlights how EduServIT's Ping Identity Training Program empowered a mid-sized tech firm to upskill their security team, enhance their identity security posture, and support cloud expansion.

## Client Overview

<b>Client Name:</b>	[Confidential]
<b>Industry:</b>	Technology
<b>Location:</b>	North America
<b>Employees:</b>	500+
<b>Objective:</b>	Upskill the security team on Ping Identity solutions to support cloud application expansion and adopt Zero Trust principles.

## Challenges

The client, led by Ethan, the Infosec Manager, faced several challenges:

- ! Limited in-house expertise on Ping Identity solutions.
- ! High workload balancing incident response, compliance, and daily operations.
- ! Urgent need to integrate Single Sign-On (SSO) and Multi-Factor Authentication (MFA) across cloud applications.
- ! Tight project timelines without disrupting business operations.

## Solution: EduServIT's Customized Ping Identity Training

EduServIT designed a tailored Ping Identity Training Program to address the client's needs:

<b>Skill Gap Assessment</b> Evaluation of the team's existing knowledge.	<b>Customized Curriculum</b> Focused on PingFederate, PingAccess, and PingDirectory with hands-on labs.
<b>Flexible Learning Modules</b> Short, interactive sessions scheduled during non-peak hours.	<b>Real-World Scenarios</b> Training aligned with the company's cloud infrastructure and Zero Trust framework.
<b>Post-Training Assessments</b> Knowledge validation and certification readiness.	

90%

Config Success

1 Week

Integration Time

100%

Audit Ready

Low

Vendor Dependency

## Results

Within one quarter, the training program delivered remarkable results:

Metric	Before Training	After Training
Ping Identity Config Success Rate	20%	90%
SSO & MFA Integration Time	4 weeks	1 week
Vendor Dependency	High	Low
Compliance Audit Readiness	60%	100%
Team Confidence in IAM Tools	Low	High

### Key Success Factors

- Modular training approach fitting into the team's busy schedules.
- Customized scenarios directly aligned with the company's cloud infrastructure.
- Hands-on practice with Ping Identity tools.
- Ongoing access to EduServIT's knowledge base and post-training support.

### Lessons Learned

- Practical, scenario-based training accelerates IAM adoption.
- Flexible training schedules ensure skill development without disrupting operations.
- Investing in team upskilling creates long-term operational independence.

## Conclusion

EduServIT's Ping Identity Training Program transformed Ethan's security team from overwhelmed learners into confident identity security leaders. The customized approach not only helped the organization meet its immediate cloud expansion goals but also laid the foundation for a more secure, Zero Trust-aligned future.

*If your organization is looking to empower your security teams with hands-on IAM training, explore EduServIT's customized training programs today.*

Contact Us to learn more!